

HopeCare's Online Donation Privacy Policy

At HopeCare Organization, we are committed to protecting the privacy of our donors. This Donation Privacy Policy outlines how we collect, use, disclose, and protect your personal information in connection with donations made to our organization.

1. Information Collection:

- **Personal Information:** When you make a donation to HopeCare Organization, we may collect personal information such as your name, address, email address, phone number, payment details and any other information you choose to voluntarily provide to us. No credit card numbers or financial account information is transferred from the vendors collecting your payment information to HopeCare or stored in our systems.
- **Donation Details:** We may also collect information about your donation, including the amount donated, the date of donation, and any specific preferences or restrictions you may have regarding the use of your donation.

2. Use of Information.

- **Processing Donations:** We use the personal information collected to process your donation, issue tax receipts (where applicable), and communicate with you regarding your donation.
- **Internal Record Keeping:** We may use the information to maintain internal records of donations and donor relationships.

3. Disclosure of Information:

- **Third-Party Service Providers:** We may share your personal information with third-party service providers who assist us in processing donations, managing donor communications, or carrying out other activities related to our mission.
- **Legal Requirements:** We may disclose your personal information when required to do so by law or in response to valid legal process, such as a court order or subpoena.
- We may also disclose your information to third parties as necessary to protect our interests and legal rights, such as through responding to subpoenas and defending litigation; to comply with Country fundraising regulations; or to protect against and prevent fraud or illegal activity (such as identifying and responding to incidents of hacking or misuse of our website).

- In certain cases, we may recognize a donor by publishing their name in our annual reports, newsletters, websites, social media or in other public-facing areas.
- When applying for grants, we may be required to list our top donors; IF YOU DO NOT WISH TO BE LISTED IN PUBLIC-FACING DOCUMENTS, INCLUDING BUT NOT LIMITED TO OUR ANNUAL REPORTS, PLEASE NOTIFY US WHEN MAKING YOUR CONTRIBUTION OR EMAIL YOUR REQUEST TO DIRECTOR@HOPECARETZ.ORG. OUR THIRD-PARTY ONLINE DONATION PROCESSORS ALSO GIVE YOU THE OPTION TO REMAIN ANONYMOUS WHEN YOU MAKE YOUR GIFT AND WE WILL HONOR THAT REQUEST.
- WE DO NOT SELL, RENT OR TRADE OUR DONORS' NAMES OR PERSONAL INFORMATION TO ANYONE OUTSIDE THE ORGANIZATION OR SEND MAILING TO OUR DONORS ON BEHALF OF OTHER ORGANIZATIONS.

4. Donor Privacy Preferences:

- Opt-Out: If you do not wish to receive further communications from HopeCare Organization, you may opt out by contacting us at director@hopecaretz.org. However, please note that opting out may limit our ability to provide you with information about our programs, events, and other opportunities to support our mission.

5. Security

- Data Security: We are committed to ensuring the security of your personal information and have implemented appropriate physical, technical, and administrative safeguards to protect against unauthorized access, use, or disclosure.

6. Updates to this Privacy Policy

- Changes: We may update this Donation Privacy Policy from time to time to reflect changes in our practices or applicable laws. We will notify you of any material changes to this policy by posting a prominent notice on our website or by contacting you directly.

7. Contact Us:

- Questions: If you have any questions or concerns about this Donation Privacy Policy or our practices regarding donor information, please contact us.

By making a donation to HopeCare Organization, you consent to the collection, use, and disclosure of your personal information as described in this Donation Privacy Policy.